



SHELTER
HELP
HOPE

BETHLEHEM INN
Gratitude Report 2025

Foundation for the future

As we reflect on the past year's challenges and milestones, our mission at Bethlehem Inn remains our anchor: offering compassion, dignity, and the unwavering belief that everyone deserves a safe place to stay.

Over the past year, as the need in our community grew, we stepped up. Bethlehem Inn increased capacity in both locations, providing critical shelter, meals, and support services to individuals and families facing housing insecurity. My years working at Bethlehem Inn have given me a deep and lasting appreciation for the importance of this work and for the dedicated team of professionals who make it happen. At the heart of it all is you: our community. Your trust, support, and generosity sustain us.

Looking ahead, we are strengthening our efforts to break the cycle of homelessness by expanding partnerships, enhancing our work experience programs, and increasing access to stable housing. We envision a future where Bethlehem Inn is more than a refuge- it's a launchpad for stability, growth, and new beginnings. With your continued support, that future is within reach.

On behalf of our entire team, thank you for being part of this journey.

With gratitude and hope,



Michael Hancock Executive Director



MISSION

Transforming Lives
Together Through
Shelter, Help and Hope

VISION

Ending Homelessness
in Central Oregon
Together

My Journey of Hope

Addiction runs deep in my roots. From alcoholism to hard drugs, I was born into a family of substance abusers. They say that addiction is 30% genetics and 70% environment. The chance of me becoming an addict was about 75%. I drank regularly in my youth and just dipped my toes into other substances by young adulthood. I chose to move away, at the age of 25, to remove myself from the lifestyle and the people I surrounded myself with. I tried to start a new life in Portland but the problems I was trying to outrun just followed me. I led a semi successful life while secretly using drugs to function and to forget.

When I moved back to Central Oregon, I was a full-fledged functioning addict. I couldn't see it at the time, but my life was becoming increasingly chaotic. I had given up my job, my apartment, and moved back to a place that had always been trouble for me. Within 2 weeks I had my first police contact and within 6 months I got my first set of charges. I bounced from one family members house to another and eventually the day came that I had burned all my bridges, and I was told not to come back. The cold hard reality of not having anywhere to go knocked the air from my lungs.



I remember, on some of the worst nights, thinking that at least in jail I would have a bed, a shower, and 3 hot meals. I remember thinking that it couldn't get any worse than this and somehow it always would. I felt shame, and rage, and hopelessness that I had never experienced in my life. I had dug myself into a hole so deep that I could barely see the light at the top anymore. I literally had given up on myself until the day I stepped into Bethlehem Inn.

For the first time in a long time, I felt seen. I was treated with kindness and understanding and empathy. All things that I hadn't felt in years. I wasn't shamed for not having clean clothes, I was given new ones. I wasn't left to figure out a place to lay my head, I was given a bed and a pillow. I didn't have to fall asleep with the aches of hunger coming from my belly, I was given food. I almost felt "normal" again. The feeling of hopelessness started to fade, and I started to feel human again. My life would still take all kinds of twists and turns, and I would make more bad decisions but the feeling that I got from my short stay at Bethlehem Inn was a feeling I wouldn't forget.

” For the first time in a long time I felt seen

Fast forward to today. I am sitting in the living room of my own house, sipping on coffee, with my dog lying next to me, reliving a part of my life that I don't share with many people hoping someone like me reads my story and realizes there is a way out. I now volunteer with Bethlehem Inn and give back to a place that once gave so much to me. Even more than that, I hope that each person I encounter while volunteering feels seen and heard and human because THAT feeling is one that changes lives. I know this because I felt it. Keep your chin up and when things get dark remember that there are people that care and ask for nothing in return at Bethlehem Inn.

Over the past year, Bethlehem Inn has provided shelter, help, and hope for more people than ever before. With the support of the community Bethlehem Inn has provided 3,515 additional bed nights (an increase of 9.4% from last year). Every bed night includes case management services, three hearty and nutritious meals daily, clothing services, and shelter. This would not have been possible without a community of volunteers, donors, and professionals dedicated to being part of the solution.

Bethlehem Inn is more than an emergency shelter for individuals and families, it offers collaborative case management to assess, plan, and act in every instance of homelessness. Case managers at Bethlehem Inn know every person's story is different, so the path forward must be too. While every journey is unique, all start with a foundation built on accountability and empowerment. This year, our team held over 300 additional case management meetings (a 9% increase), connecting participants with critical services in a safe and sober environment.

BEND



10,606
Family Bed
Nights

30,223 Next
Steps Bed
Nights



105,983
Meals
Served



3,941 Case
Management
Meetings



BIRCH (Bethlehem Inn Redmond Community Housing) has increased its capacity 33% this year, a direct response to a growing need for community housing. Addressing this gap in the housing continuum provides more people with the opportunity for lasting transformation. BIRCH offers a vital next step for many participants who have successfully stabilized through emergency shelters but may need additional support to achieve housing. For some, community housing acts as a bridge to long term solutions where emergency shelters cannot.

BIRCH fosters self-sufficiency and purpose through comprehensive case management. In contrast to typical case management, a comprehensive approach can identify deep rooted issues and long term solutions. Participants at BIRCH meet every week with case managers focusing on wellness and health, stability, purpose, and community. Over the past year case management meetings have doubled as we've met increased demand with more support.



674 Case Management Meetings



7,882 Meals Served



10,584 Bed Nights

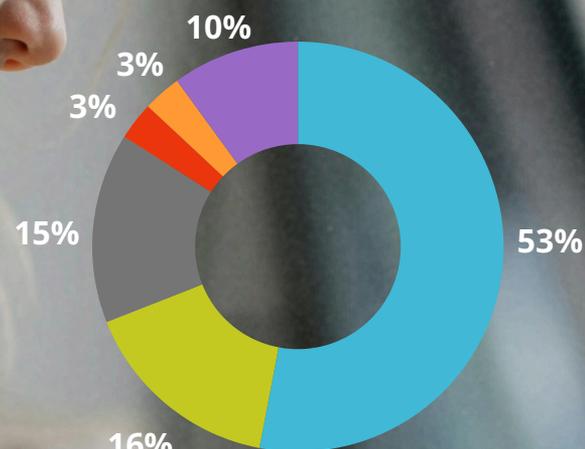
REDMOND

OPERATING FINANCIALS

FISCAL YEAR ENDING JUNE 30, 2025

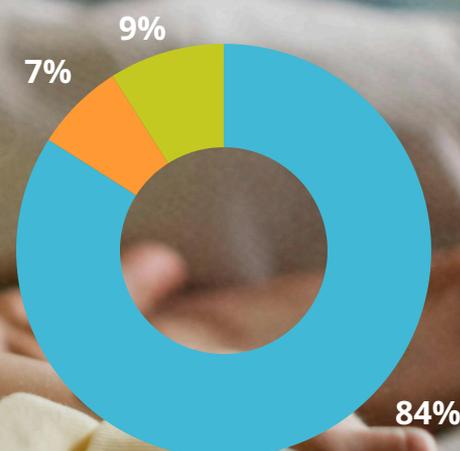
Revenues **\$4,212,153**

- Individuals and Businesses
- Government Grants
- Foundation/Non-Profit Grants
- Program Contracts
- In-Kind Meal Program
- Investment Income



Expenses **\$4,271,133**

- Program Services
- Fundraising
- Admin, Tech, Training



Igniting Hope

Over the past year, Bethlehem Inn's volunteers generously donated over 11,000 hours of service, translating into a financial impact of more than \$355,000. Every single day volunteers give their time to provide warm meals, safe shelter, and life-changing support to our neighbors in need. From individuals with spare time to families volunteering together, church groups, schools, and even Harley-Davidson fan clubs, service through volunteering comes from all corners of our community.

For over 26 years, volunteers, staff, and people like you have made it possible to serve over **1 million** meals and provide over **500 thousand** nights of shelter, help, and hope.

If you, your organization, or your family want to make a difference, you can. Please reach out to us to get involved:

- ✉ volunteer@bethleheminn.org
- ☎ 541.322.8768x11
- 🌐 www.bethleheminn.org/volunteer

Thank you for your time, compassion, resources, and instilling hope in the people we serve together!

384
UNIQUE VOLUNTEERS

11,434
VOLUNTEER HOURS

\$355,058
FINANCIAL IMPACT

With Sincere Gratitude to our

Board of Directors

Kevin Link, *President*

Rutila Galvan-Rodriguez, *Vice President*

Melissa Lovemark, *Treasurer*

Scott Nelson, *Secretary*

Dave Allen

Howard Friedman

Leah Guliasi

Linda Jackson-Shaw

Pastor Chris Kramer

Maggi Machala

Daren vom Steeg



Thank you for being our difference

Whenever someone leaves Bethlehem Inn, they can share their gratitude. We would like to share some of those sentiments with you, for making hope possible. Enjoy!

The Staff was incredibly kind, non-judge mental, and hooked me up with really helpful resources that helped me get back on my feet. My appreciation for the next-step program is bottomless and you guys helped restore my faith in humanity. 

Great Great Very people food welcoming
to the support, safety and place
to get my life on track
Thank you
and God Bless

Thank you for this opportunity to help me
and my family get out of a really dark rough
spot in life.

* Gracias por su apoyo lo necesite con mucha urgencias pero hoy una amistad me ofrecio guardarme en su apartamento en un cuarto y qualo cuidara so bebe durante las noches todos los dias me ofrecio hospedaje y un sueldo semanal para poder cumplir con las necesidades de mis hijos yi que soy madre soltera gracias por toda su ayuda

Much love
and respect
Thank you

The staff who always were for me. I've learned skills and lessons here that will last a lifetime. I am so grateful to you all when I was having hard days

Without Bethlehem Inn I would have been in a much tougher situation. This establishment is a blessing.

Thank You All for
Everything!!!

*Thank you for your support. I needed it urgently. Today, a friend offered me a room in her apartment where she would take care of my baby every night. She offered me lodging and a weekly salary so I could meet my children's needs. I am a single mother. Thank you for all your help.